

A Smart way to Manage Municipalities and Corporations



Municipal e-Governance solution for online tax Collection system, Managing Birth & Death details, Citizen Grievances, Building Plan Approvals and Trade Licenses Management.

e-Muni

This product enables the Municipal Corporation to manage its activities such as collecting taxes, managing birth and death registrations in a scientific manner with minimum effort on one hand. It also provides an efficient and fast mechanism of grievance redressal, simplify and automate the sanctioning process for building plan approvals, manage the issue and renewal of health/food and similar licenses and monitor compliance with the terms and conditions of the license. Help public to calculate the property tax of their existing buildings or to be constructed buildings.



Key Modules

Tax and Non tax Collection:

The Property Tax Module enables the corporation to manage its activity of identifying and assessing properties, collecting property taxes in a scientific manner with minimum effort on one hand, and on the other, ensure maximum convenience to the citizens by making the entire process hassle free and transparent.

Mobile Tax Collection:

Tax Collections through Mobile vehicles is an add-on facility. This facility will help the corporation to collect all Taxes due from citizens at their door steps. It also helps the Senior Citizens and Physically disabled persons to pay their tax at their door steps. Citizen can use this facility even in holidays.

Water Connections, Supply and billing:

To manage the water supply network in the corporation, provide back-office automation for connections application, approval, and billing etc.

Birth and Death:

To maintain a comprehensive record of birth and death registrations through online from the hospitals in the city and from other sources, and to improve the quality and speed of delivery of certificates to citizens.

Works Management:

Manage planning and execution of projects and works and the expenditure incurred at the unit level (ward). Track each and every engineering project/work taken up by the corporation at the ward level from the approval stage to the completion stage. Track the bills and payments against each project/work code. To provide the citizens and the elected representatives with information pertaining to works in their ward.

Citizens Grievance:

An efficient system of monitoring the internal redressal mechanism and take steps to improve the same. Providing multiple channels of grievance recording, in order to make it more citizen friendly.

Building Plan Approval:

Receipt and recording of building plan approval applications. Classification of applications and forwarding to the respective authority for sanctioning based on the dimension, type of construction and other defined criteria.

Solid Waste Management:

Scheduling of garbage collection and cleaning activities with the objective of maximizing citizen friendliness. Record the volume of garbage collected and disposed on a daily basis, collection of fees and charges if any and accounting for the same under proper heads.

Dangerous and Offensive Trade (D&O), Prevention of Food Adulteration License (PFA) and other Health Regulation related activities:

Manage the issue and renewal of health/food and similar licenses and monitor compliance with the terms and conditions of the license.

e-Muni Features

- Effective, Efficient and transparent system to the users.
- Maximum transparency & faster service.
- Best user interface with Administration.
- Online tax payment for Property, Professional, non-tax and Water Charges.
- Improve the Tax collections.
- Facility to know the demands raised for all taxes.
- Tax calculating online.
- Identifying and tracking tax defaulters.
- Tender processing, tracking of works, pending bills and payments.
- Status of all development works.
- Tracking of all applications.
- Issuing of Birth and Death certificate.
- Citizens Grievance System.

e-Muni Benefits

- Transparent functioning of the corporation.
- Effective, efficient and faster service.
- Online Payment facilities for all taxes and other charges.
- Online demand collection balance.
- Grievance tracking, getting to know their tax dues online.
- Efficient grievance redressal system.

e-Muni is oriented towards helping Government and Non-Government organizations to promote excellent service delivery to the Citizen and an enterprising solution to its organizations.

MCL

ISO : 9001 Certified

CONTACT

Maruti Computers P. Limited

341, Anna Salai, Nandanam, Chennai 600 035, India

Phone : 44-2435 3181, 44-2435 3191, 44-2435 4162, 44-2435 4163

email : info@maruticomputers.com

website : <http://www.maruticomputers.com>

